



War of the Worlds: Reimagined

Audience Liability Waiver

Upon entering the premises of the performance, you accept, agree, and acknowledge that you have read, understand, and accept the Audience Liability Waiver.

By purchasing tickets and entering this Frog in Hand performance, you agree to comply with all policies, guidelines, and preventive measures implemented by Frog in Hand designed to reduce the spread of influenza (not limited to COVID-19, MRSA, etc.) as well as applicable federal, provincial, and local government rules, regulations, and recommendations.

Frog in Hand requires everyone attending to follow our health & safety guidelines at all times while on-premises, including, but not limited to negative symptoms and properly wearing a mask at all times unless expressly permitted otherwise.

While we have put measures in place to enhance safety and help reduce the risk of influenza transmission from person to person, an inherent risk of exposure to contracting, or spreading influenza exists in public places where people gather, along with all related consequences. By attending this performance, you voluntarily assume all risks related to possible exposure of influenza. Frog in Hand cannot guarantee that you will not be exposed to and contract contagious diseases, and all those entering this Frog in Hand performance will do so at their own risk. You agree that this waiver means you give up your right to bring any claims, including but not limited to claims of negligence against Frog in Hand. Visitors who do not follow applicable safety protocols may be asked to leave the premises.

Frog in Hand artists, staff, and visitors have the right to an environment free from abusive, threatening, or inappropriate behavior. Frog in Hand reserves the right to remove any person acting in an unacceptable or inappropriate manner.

Performance warnings

Please be advised of flashing lights, haze/fog, loud sounds, strong language, and scenes of sci-fi peril. Please interact with performers with respect and do not imitate trained professionals and what you see in the performance.



War of the Worlds: Reimagined

Photography Waiver Release

DATE & TIME APPLICABLE: TBC on site

Please be aware that by entering the performance, you consent to the use of your voice and likeness (without compensation) in film, videotape, photography and, or sound recording of this event, and you agree to release Frog in Hand Productions Inc. from any liability on account of such use. If you do not consent to the foregoing, please remain in the rear of the space and sit in the back rows of seating.

COVID-19 Safety Protocol

All visitors of The Port Credit Arena must follow The City of Mississauga Health regulations. SCAN BELOW to view the current Public Health Regulations for the City of Mississauga:



When you arrive, it's recommended that you wear your mask that fully covers the nose, mouth and chin at all times indoors for the safety of the performers and your fellow patron peers. All staff will continue to wear masks while in the venue. If you are consuming drinks or food, you may remove your mask, but we ask that you please remain stationary as much as possible. We will have hand sanitizer at the Front of House and box office. If you forget your mask, we will have extras on site. We also ask that you do a quick COVID self-screening assessment before you arrive and enter the space. SCAN BELOW to assess:



As this is an indoor event, please do not attend if you have a fever, cough, are experiencing at least one symptom of COVID-19, or have tested positive for COVID-19. If you have been in contact with someone who has contracted COVID-19 in the last seven days, it's recommended that you wear a mask at all times indoors and social distance as much as possible.



War of the Worlds: Reimagined

Accessibility

Entrance & Exit

The entrance into the arena has a ramp and automatic doors. The lower level at the parking lot will be open. Inside the building, there is an elevator located across the washrooms (upper level) and near the ticket table (lower level).

Washrooms

The accessible gender neutral washroom is located on the lower level and the women's and men's washrooms are located on the upper floor.

Seating

There is a ramp to get into the audience, and this area will be quite dark as it enters from the backstage. Audience guides will be available to assist - just let our Front of House staff know. If you have questions or wish to let us know how we can be of assistance in advance, please get in touch before the show: froginhand@gmail.com

Service Animals

Accredited service animals are always welcome on our premises. Guide dogs or other service animals, including service animals in training, can accompany patrons on any premises that are open to the public. If you are planning to bring a service animal to a performance, please advise the Frog in Hand Team by emailing froginhand@gmail.com, so that an appropriate seat can be assigned to you. Please be aware that if a service animal is causing a disturbance for other visitors, the patron and accompanying service animal may be asked to leave the performance. Please note that owners are responsible for picking up after their animals. If you are bringing a service animal, we recommend that you review any audience advisories about special effects that may affect your service animal during the production (i.e., loud noise, lighting effects, etc.). This information may not be known at the time of booking but can be confirmed by Frog in Hand and the Front of House staff closer to the date of your performance.