



# *War of the Worlds: Reimagined* FAQ Audience Guide

A Dance Theater Performance by Frog in Hand

This guide is to answer any questions you may have prior to attending our show, *War of the Worlds: Reimagined*. This will also give you an idea of what to expect when you come to the show and give you directions.



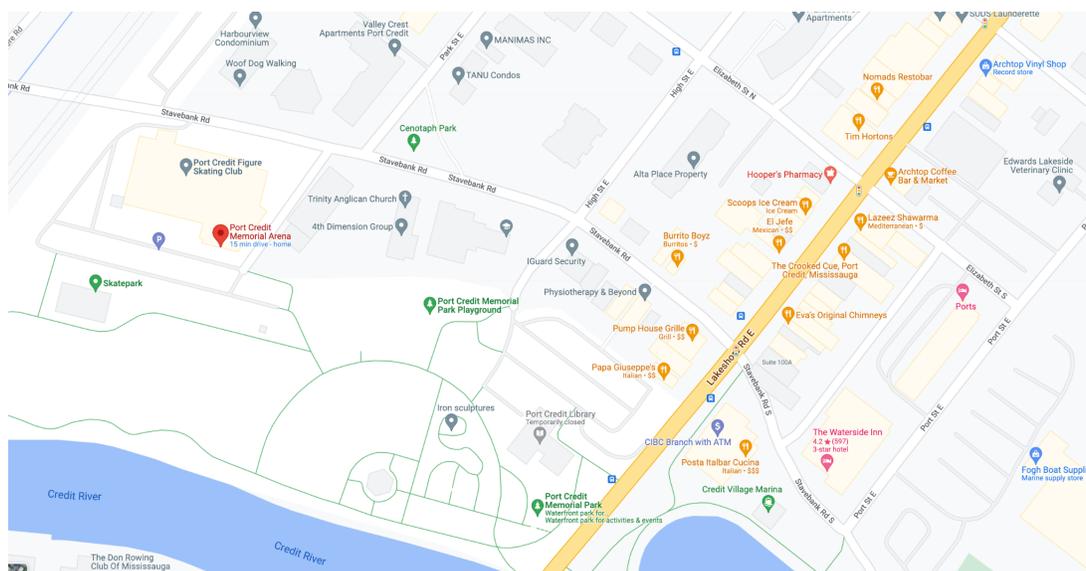
## Q: Where is the performance?

A: The performance will be indoors on the lower level floor at The Port Credit Memorial Arena. The address is 40 Stavebank Road, Mississauga.

# Q: Is the Port Credit Memorial arena accessible?

A: The entrance into the arena has a ramp and automatic doors. The lower level at the parking lot will be open. Inside the building, there is an elevator located across the washrooms (upper level) and near the Front of House (lower level). The accessible unisex washroom is located on the lower level and the women's and men's washrooms are located on the upper floor. There is a ramp to get into the audience, and this area will be quite dark as it enters from the backstage. Audience guides will be available to assist - just let our Front of House staff know. If you have questions or wish to let us know how we can be of assistance in advance, please get in touch before the show: [froginhand@gmail.com](mailto:froginhand@gmail.com)

# Q: How do I get there?



## CAR

You can drive to the Port Credit Memorial Arena. The building is at the intersection of Lakeshore Road East and Stavebank Road. There is free public parking behind the Arena facing Memorial Park, more free parking at the GO Station, and another free parking lot nearby at the Port Credit Library.

## BIKE

You can ride your bike to the Port Credit Memorial Arena. There are bike racks beside the ramp at the back entrance.

## TRANSIT – TTC and MiWay

If you are coming from Toronto, you can take the Westbound 301 Queen streetcar or the Westbound 501 Queen bus, to the last stop at Long Branch Loop and get off. Then, take the MiWay Westbound 23 Lakeshore bus to Elizabeth Street at Park Street.

If you keep walking west on Park Street, you will see The Port Credit Memorial Arena.

## GO TRAIN

You can take the GO Train to the Port Credit Station, then walk South on Elizabeth Street to go west on Park Street.

Keep walking west until Stavebank Road and cross the street to continue on Park Street where you will see the entrance of the Port Credit Memorial Arena. This walk will take about 5 minutes.



*Front/upper entrance*



*Back/lower entrance*

# Q: How do I get tickets?

The screenshot shows the Eventbrite interface for the event 'War of the Worlds Reimagined'. At the top, there is a search bar and navigation links for 'Browse Events', 'Organize', 'Help', 'Create an event', 'Log In', and 'Sign Up'. The event card features a photograph of a person in a dark suit floating upside down against a cloudy sky. Text on the card includes 'Frog in Hand Productions Inc.', 'War of the Worlds Reimagined', 'Coming July 2022', and logos for the Canada Council for the Arts and Frog in Hand. The event is listed as 'An immersive dance-theatre experience' by 'Frog in Hand' with 45 followers. The price is \$26.74. A 'Select A Date' button is visible. Below the card, there is a description: 'A thrilling, live, dance-theatre performance inspired by War of the Worlds by HG Wells.' Under 'About this event', it says 'Imagine... You are sitting in a massive arena, and it's completely dark. Suddenly flashlights gleam and flicker, casting odd shadows on the wooden ceiling. A radio crackles. Dancers emerge from the gloom; they dart past as an announcer's voice begins to speak urgently, rhythmically.' The 'Location' is 'Port Credit Memorial Arena, 40 Stavebank Road, Mississauga, ON L5G 2T8'. The 'Refund policy' states: 'Contact the organizer to request a refund. Eventbrite's fee is nonrefundable.'

A: You can buy tickets online or at the door, starting at 8pm at the Front of House in the Arena. We recommend that you buy tickets online as tickets sell out quickly. You can purchase tickets on the [Frog In Hand's eventbrite page](#). A copy of your ticket will be sent to your email; you can present your ticket when you arrive at the Front of House. You may keep the ticket on your phone or print it.

# Q: When should I arrive?

A: The doors will open 30 minutes before at both the early 8:30 pm and the late 10:30 pm performances. Please join us before the show and enjoy our prerecorded radio broadcast and sip a cold beverage before the performance. Non-alcoholic beverages and water will be available for purchase and can be consumed at rink level in the pre-show area. Food and drinks (except bottled water) are not allowed beyond the pre-show area in the staging or seating areas.

## Q: What should I bring?

A: This is an indoor event, we recommend wearing removable layers as it may be cool or could be quite humid in the arena. Seating for all will be provided, so there is no need to bring a stool. It's recommended to bring and wear a mask indoors.

## Q: What are the COVID protocols?

A: We are committed to providing the safest experience possible for all patrons, artists, and staff while continuing to monitor up-to-date governmental policy changes and recommendations from health officials. When you arrive and step inside the arena, it's recommended that you wear a mask that fully covers the nose, mouth and chin. This is for your safety, the safety of the performers and in respect of fellow audience members. All staff will wear masks while in the venue. If you are consuming drinks or food, you may remove your mask, but we ask that you please remain stationary as much as possible. We will have hand sanitizer at the Front of House and pre-show Area. If you forget your mask, we will have extras on site at the Front of House. We also ask that you do a quick COVID self-screening assessment before you arrive. Proof of vaccination is not required.

## Q: What should I do if I'm feeling unwell?

A: As this is an indoor event, please do not attend if you have a fever, cough, are experiencing at least one symptom, or have tested positive for COVID-19. If you have purchased a ticket and cannot attend due to illness, you may be issued a refund at least 12 hours prior to the performance or on a case-by-case basis. Please email [froginhand@gmail.com](mailto:froginhand@gmail.com). If you have been in contact with someone who has contracted COVID-19, it's recommended that you wear a mask at all times indoors and social distance as much as possible.

Q: If I need to step away from the performance, where do I go?

A: There will be a Quiet Zone available at the Upper Lobby. You may take the stairs or elevators to get there. There are accessible women's and men's washrooms available on the upper floor, and gender neutral washrooms on the main floor near the ticket area.

We hope all of your questions have been answered. If you have any questions or concerns, please contact us at [froginhand@gmail.com](mailto:froginhand@gmail.com). See you at the show!



*Scan for all Frog in Hand links*